

Important Note for IT Technicians and ABELDent Customers

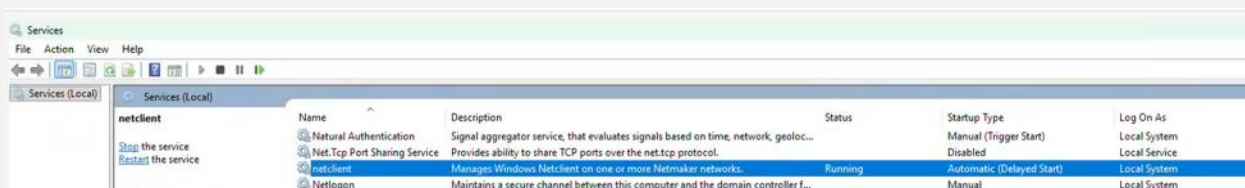
LocalPlus Hybrid DataSync Requirements

Do not stop, disable, or uninstall the required connectivity service. Doing so can interrupt DataSync and ABELDent messaging functionality.

Netmaker and Netclient

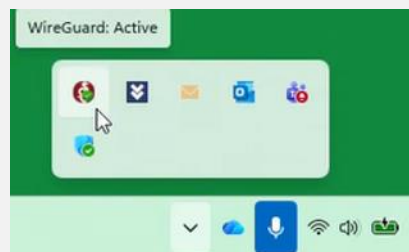
ABELDent uses a third-party application called **Netmaker** for LocalPlus Hybrid customers who use the Patient Communication System (PCS). **Netclient** runs as a Windows service and must remain active for the DataSync feature to function correctly.

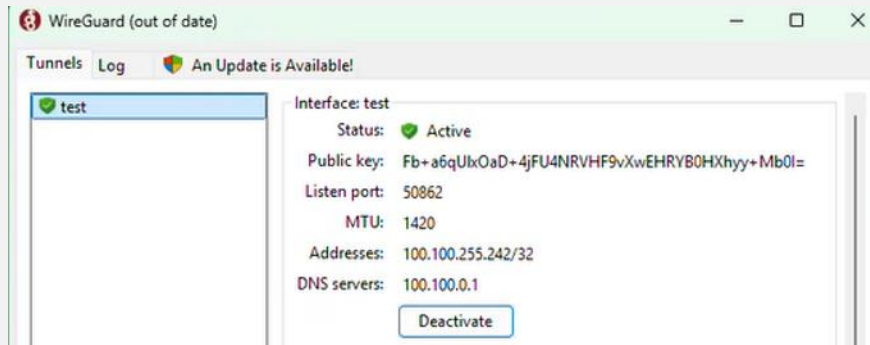
The screenshot below should show the Netclient service installed and running on the server.



WireGuard Configurations

A small number of customers use WireGuard on the server for DataSync when Netmaker could not be configured successfully. The first screenshot below should show the WireGuard icon or process running in the system tray. The second screenshot should show the WireGuard tunnel in an active state.





Important Service Requirement

If the required Netclient or WireGuard service is stopped, disabled, or uninstalled on the server, DataSync may fail. When users sign in to ABELDent, they may receive a warning stating that the messaging features are unavailable.

Before making changes to either service, contact ABELDent Support to confirm the customer's DataSync configuration and avoid service disruption.